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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF EXPRESS MAILING

Attorney Docket No.: STRATP002

First Named Inventor: Owen, Daniel L.

This transmittal and the documents and/or fees itemized hereon and  
hereto have been deposited as "Express Mail Post Office to  
Addressee" in accordance with 37 CFR §1.10 with Mailing Label  
Number **EL052726297US**.

**UTILITY PATENT APPLICATION TRANSMITTAL (37 CFR. § 1.53(b))**  
(Regular application claiming priority of a provisional)

Assistant Commissioner for Patents  
Box Patent Application  
Washington, DC 20231

☐ Duplicate for  
fee processing

Sir: This is a request for filing a patent application under 37 CFR. § 1.53(b) in the name of inventors:  
**Daniel L. Owen and Michael W. Kusnic**

For: **SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A CUSTOMER-  
CENTRIC COLLABORATIVE PROTOCOL**

Priority of U.S. Provisional Application No. 60/163,984 filed on November 8, 1999 is claimed under 35  
U.S.C. § 119(e).

Application Elements:

- ☒ 39 Pages of Specification, Claims and Abstract
- ☒ 49 Sheets of **formal/informal** Drawings
- ☒ Combined Declaration and Power of Attorney
- ☐ Separate Declaration

Accompanying Application Parts:

- ☒ Assignment and Assignment Recordation Cover Sheet (recording fee of \$40.00 enclosed)
- ☐ Separate Power of Attorney by Assignee
- ☐ 37 CFR 3.73(b) Statement by Assignee
- ☐ Information Disclosure Statement with Form PTO-1449
- ☐ Copies of IDS Citations
- ☐ Preliminary Amendment
- ☒ Return Receipt Postcard
- ☒ Small Entity Statement(s)
- ☐ Other:

Claim For Foreign Priority

☐ Priority of \_\_\_\_\_ Application No. \_\_\_\_\_ filed on \_\_\_\_\_  
\_\_\_\_\_ is claimed under 35 U.S.C. § 119.

☐ The certified copy is enclosed.

☐ The certified copy will follow.

☐ Amend the specification by inserting before the first line the sentence:

“This application claims the benefit of U.S. Provisional Application No. 60/163,984  
filed on 11/8/99, the disclosure of which is incorporated herein by reference.”

Fee Calculation (37 CFR § 1.16)

	(Col. 1)	(Col. 2)	SMALL ENTITY	OR	LARGE ENTITY		
	NO. FILED	NO. EXTRA	RATE	FEE	RATE	FEE	
BASIC FEE		<u>240</u>	\$355	\$355	OR	\$710	\$
TOTAL CLAIMS	<u>17</u>	-20 =	<u>00</u>	x09 = \$	OR	x18 = \$	
INDEP CLAIMS	<u>03</u>	-03 =	<u>00</u>	x40 = \$	OR	x80 = \$	
Multiple Dependent Claim Presented			\$135 = \$	OR	\$270 = \$		
*If the difference in Col. 1 is less than zero, enter "0" in Col. 2.			Total	\$355	OR	Total	\$

☒ Check No. 243 in the amount of \$395.00 is enclosed.

☐ No fees enclosed, please charge Deposit Account No. 50-1351

☐ The Commissioner is authorized to charge any fees beyond the amount enclosed which may be required, or to credit any overpayment, to Deposit Account No. 50-1351 (Order No. STRATP002 ).

General Authorization for Petition for Extension of Time (37 CFR §1.136)

☒ Applicants hereby make and generally authorize any Petitions for Extensions of Time as may be needed for any subsequent filings. The Commissioner is also authorized to charge any extension fees under 37 CFR §1.17 as may be needed to Deposit Account No. 50-1351 (Order No. STRATP002 ).

☒ Please send correspondence to the following address:

Kevin J. Zilka  
P.O. Box 721030  
San Jose, CA 95172-1030

Tel (408) 505-5100



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Customer No.:

Date: 11/07/2000

  
\_\_\_\_\_  
Kevin J. Zilka  
Registration No. 41,429